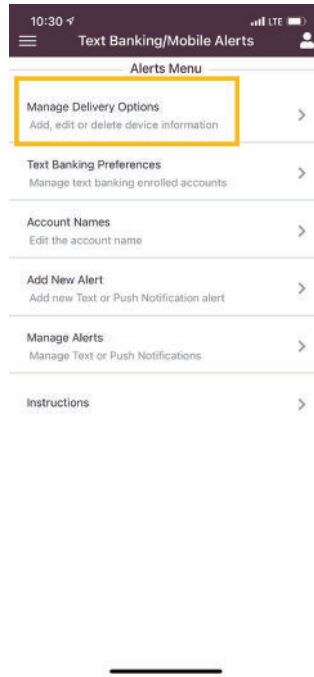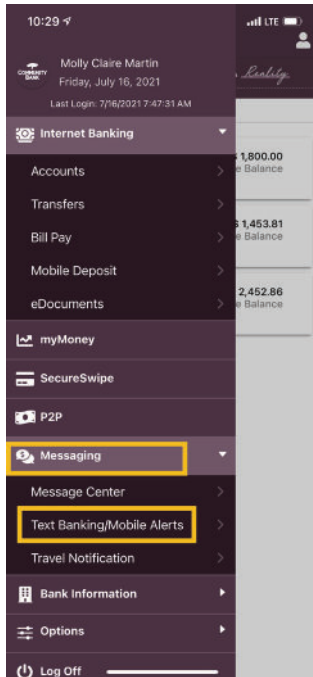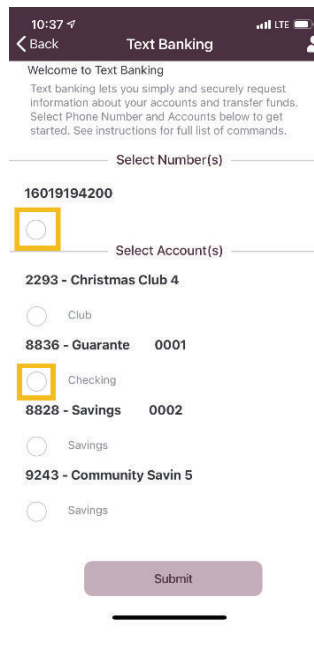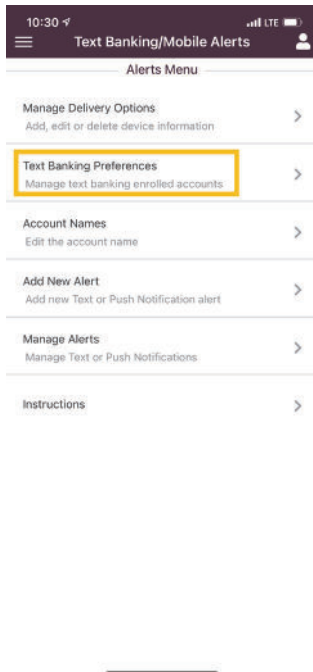# TEXT BANKING

- How to enroll in Text Banking:

  Messaging → Text Banking/Mobile Alerts → Manage Delivery Options
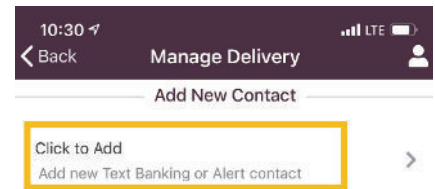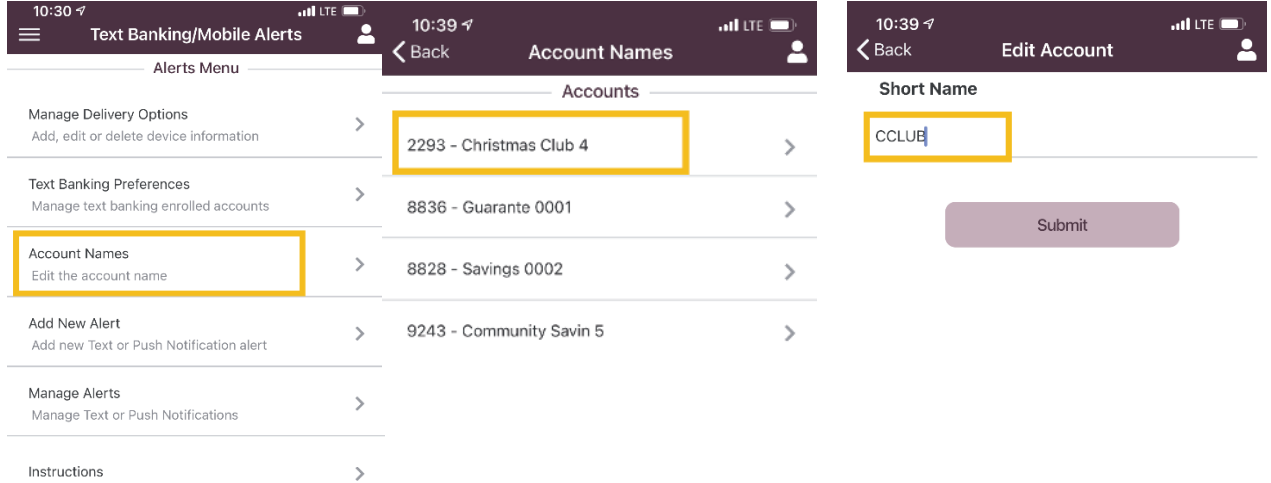

1. Establish Contact information for your mobile phone number
2. Select the phone number and accounts to be enrolled

CB

3. **Optional** – Rename accounts from the last 4 digits to short name of choice
    • Go back to the text banking / mobile alerts menu → Account Names

- How to use Text Banking:
    - Once enrolled send an approved command to 1-866-217-3305
        - Approved Commands:
            - BAL – Returns the available balance for all enrolled accounts
            - BAL Account Name – Returns the balance for specific account (Example for account ending in 1234: BAL 1234)
            - HIST – Returns the last 5 transactions for all enrolled accounts
            - HIST Account Name – Returns the last 5 transactions for specific account
            - XFER – Moves funds from one account to another when the information is transmitted in the following order: XFER + From Account Name + To Account Name + Amount (Example XFERR 1234 5678 5.00 or XFER ck1 ck2 5.00)
            - HELP – Returns a list of available commands
   - SUSPEND or STOP – Suspends text services
        - Please note:
            - Text baking commands are not case sensitive
            - Text banking commands will not work if a signature line is attached in the text message or if there is any other verbiage or characters such as a carriage return
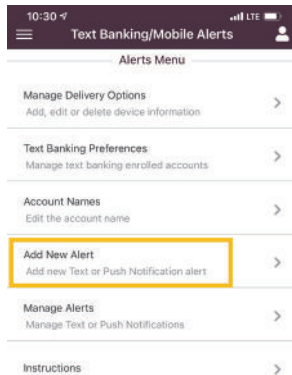
TEXT / PUSH ALERTS
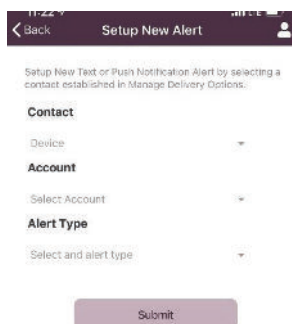
- How to setup Text alerts or push alerts:

    Messaging → Text Banking/Mobile Alerts → Manage Delivery Options
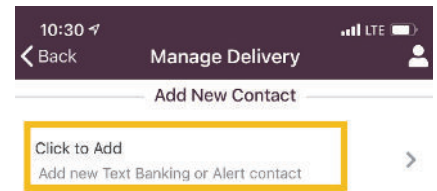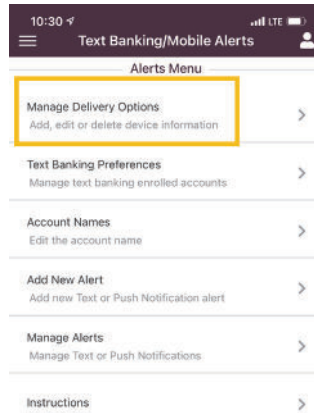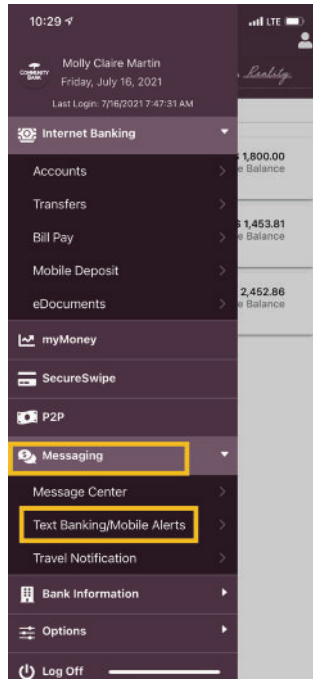
1. Establish Contact information for your mobile phone number
2. Add a new Alert

3. Establish preferred alert by selecting device, account and alert type

Available alert types:

Daily Balance	Paper Transactions
Monthly Balance	Sweeps
Balance Threshold	Telephone Banking
Transaction Alerts	Fees, Return, and Adjustments
All Categories	Internet Banking Transfers
Debit Cards	Online Banking Transfers
ACH Items	Wires